

Presented by Ryan Miguel What Does a Site Reliability Engineer Do?

## What is a Website and Server?

- A website is like an online store, game, or classroom.
- Servers are like big computers that store information for websites.
- When you type an address like <u>www.tynker.com</u>, your computer talks to a server (another computer) to get the website.



## As a Site Reliability Engineer (SRE) I...





help fix problems when things break and try to keep the servers running all the time. To do that, I use computers and code, but my responsibility is to make sure everyone can use apps and websites without trouble.

## What Happens When a Website Breaks?



Sometimes, websites can stop working. You might see a "404 Error", "Server Down", or some other error message. When this happens, I jump in to fix it! Then, I work to figure out what went wrong and make sure it doesn't happen again.



Examples of how I use code to do that

- Check that one computer can talk to another and send an alert if its not

- Collect and process (analyze) data to make decisions

- Chaos engineering – purposely break things in a lab to see how failure happens and what we can do to prevent it in the real world

## Thank You!

